

# **Privacy policy**

## **Help Impact (the “Charity”)**

### **1. About us**

Help Impact is a UK based charitable incorporated organisation that aims to support disadvantaged children and young people under the age of 25 years. We are registered in England and Wales under charity number 1173140.

### **2. How we use and share your information**

We collect personal information only if there is a need to do so. Before collecting any information we will clearly detail what information we collect, how we use and if applicable how we need to share it.

We will not share your information with any third parties without your consent unless this is required by law.

We will share your title, name, surname, address and postcode to reclaim Gift Aid from HM Revenue and Customs in case you made a donation to Help Impact and signed a Gift Aid declaration.

We will share your information with our partners for the purposes of participating in charity events only with your consent.

We use your information for internal purposes including accounting, administration and research.

We would like to inform you about our work, projects and future events. We will do this only if you explicitly choose to be contacted for these purposes via your preferred methods of contact.

You have the right to stop us at any point of time from contacting you in relation to our work, projects and future events. If you no longer wish to be contacted or would like to change the ways we may contact you, please inform us using the details below.

### **3. Lawful basis**

We rely on your consent given above to process your data.

### **4. Access to your information**

You have the right to request the information we hold about you. Please contact us in case you would like to receive a copy of this information.

## **5. Right to lodge a complaint**

You have the right to lodge a complaint with the Information Commissioner's Office ("ICO") in case you think there is an issue with the way we handle your information.

## **6. Right to withdraw consent at any time, where relevant**

You have the right to withdraw your consent in relation to your information processing at any time, where relevant.

## **7. The existence of your rights**

The General Data Protection Regulation ("the GDPR") provides the following rights for individuals:

- The right to be informed – this right covers our obligation to provide fair processing information, typically through a privacy policy.
- The right of access – you have the right to obtain confirmation that your data is being processed, obtain access to your personal data and other supplementary information
- The right to rectification – you have the right to have personal data rectified if it is inaccurate or incomplete
- The right to erasure – you have the right to request the deletion or removal of personal data where there is no compelling reason for its continued processing
- The right to restrict processing – you have the right to block or suppress processing of your personal data
- The right to data portability – you have the right to obtain and reuse your personal data for your own purposes across different services
- The right to object – you have the right to object to processing based on legitimate interests or the performance of a task in the public interest/exercise of official authority (including profiling); direct marketing (including profiling); and processing for purposes of scientific/historical research and statistics
- Rights in relation to automated decision making and profiling – this right encompasses safeguards for you against the risk that a potentially damaging decision is taken without human intervention.

Please refer to the GDPR for further information.

## **8. Information retention period**

We will retain your information in our files unless you contact us with the request to remove or edit it.

## **9. Other websites**

This privacy policy applies to Help Impact only. Our website may contain links to other websites. In case you use links to other websites, please refer to their privacy policies.

## **10. Privacy policy updates**

We may update this privacy policy from time to time. Please check our website for the most recent version of the privacy policy.

## **11. How to contact us**

If you have any questions in relation to our privacy policy or information we hold about you, please contact us via email or post:

[info@helpimpact.org](mailto:info@helpimpact.org) or Flat 164; 9 Albert Embankment London SE1 7HG.